



Shipping Policy

Once your payment has been processed, we will ship your items within 2 working days. All shipping costs are non-refundable and are calculated based on delivery to non-remote locations around Australia. If you are unsure whether your location is included in our standard shipping rates please contact us before placing your order.

Returns Policy

- You have 21 calendar days to return an item from the date you received it.
- To be eligible for a return, your item must be unused and in the same condition as when you received it.
- You must also retain the receipt or proof of purchase.
- You will be responsible for paying for the shipping costs for returning your item.
- You will be notified once we have received your returned item.
- If your return is approved, we will initiate a refund to your credit card (or original method of payment) minus the cost of shipping.
- The length of time for your credit to be received will depend on your card issuer's policies.
- We take particular care in ensuring your purchase is free from faults. However, if you do happen to find a fault with the product please contact us via email or phone and include photos, within 21 days of purchase. We will organise a replacement to be sent out at no additional cost to you.